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| Date | Method | Rating | Comments |
| 01/04/2024 | Appointment | Very good | It is difficult to take bloods off me but the nurses were very patient with me. |
| 01/04/2024 | Patchs | Good |  |
| 02/04/2024 | Appointment | Very good | The nurse undersrood how anxious my autistic daughter `was and put her at ease. |
| 02/04/2024 | Appointment | Very good | I had very good experience today. My appointment was on time and the doctor was very helpful and solved my healthy issues. |
| 04/04/2024 | Patchs | Good | Because itâ€™s computer generated it just didnâ€™t understand but I should of got my letter to GP ok |
| 08/04/2024 | Appointment | Good | "'Doctor Simpson was very helpful. Finding out my scan I had. I didn't get the results I wanted. But that was the clinic fault." |
| 08/04/2024 | Appointment | Very good | Doctor very good listend to me gave good description of my test results felt very relaxed good doctor |
| 08/04/2024 | Appointment | Very good | Nurse was friendly and encouraging |
| 08/04/2024 | Patchs | Good | Long wait to book in with specific GP |
| 09/04/2024 | Appointment | Very good | Listened and acted accordingly. Very helpful. |
| 09/04/2024 | Appointment | Very good | "'All the staff drs and nurse's are friendly  " |
| 10/04/2024 | Appointment | Very good | Shown care and forethought to investigate further when presented with information |
| 10/04/2024 | Appointment | Very good | They are so polite and friendly and always very helpful. |
| 10/04/2024 | Appointment | Very good | Very good and quick |
| 10/04/2024 | Appointment | Very good | The doctor s and staff really go all out to help people in every way they can |
| 10/04/2024 | Patchs | Very good | Easy to use |
| 11/04/2024 | Appointment | Very good | The doc explained everything to me |
| 11/04/2024 | Appointment | Good |  |
| 11/04/2024 | Appointment | Very good | Very good staff always they look after me |
| 11/04/2024 | Appointment | Very good |  |
| 11/04/2024 | Patchs | Very good |  |
| 12/04/2024 | Appointment | Very good | "'Doctors and staffs are very helpful ,easy to book appointment ." |
| 12/04/2024 | Appointment | Good |  |
| 13/04/2024 | Appointment | Very good | "'Dr Stuart is the best GP I've had so far in the UK, this includes doctors in Scotland, totalling 8 or 9 different ones. She is a wonderful doctor, aiming to help as best she can with a caring attitude." |
| 15/04/2024 | Appointment | Very good | Just vey professional |
| 15/04/2024 | Appointment | Very good | Easy to login to register arrival. Doctor was very friendly and professional |
| 15/04/2024 | Appointment | Very good | Very pleasant staff |
| 15/04/2024 | Appointment | Very good | "'Very nice nurse, Very polite and friendly." |
| 15/04/2024 | Appointment | Very good | "'Wasn't waiting long to go in , nurse was lovely and maybe feel relaxed " |
| 15/04/2024 | Appointment | Very good | As always The staff ar Foundry Lane Surgery surgery were very helpful. |
| 15/04/2024 | Appointment | Very good | Always give you the best care and very kind and caring |
| 15/04/2024 | Appointment | Very good | N/A |
| 15/04/2024 | Appointment | Good | "'Long waiting time for an appointment (5 weeks), but the Dr (Simpson) was so kind and did everything possible to help me. " |
| 15/04/2024 | Appointment | Very good | Kind friendly nurse |
| 16/04/2024 | Appointment | Neither good nor poor | I had some blood tests but had to wait 5 weeks to discuss the results as that was the earliest appointment |
| 16/04/2024 | Appointment | Very good |  |
| 16/04/2024 | Appointment | Very good | Very efficent and also very friendly |
| 16/04/2024 | Appointment | Very good |  |
| 16/04/2024 | Appointment | Very poor |  |
| 16/04/2024 | Appointment | Very good | "'I didn't wait long to be seen today, I felt heard and like i was taken seriously and came away with a good plan in place, an appointment for 3 days time and a follow up appointment for 2 weeks after that." |
| 16/04/2024 | Appointment | Very good | Mostly able to book appointments and offered telephone consultation if f2f not available. Helpful reception staff and prompt treatment/advice from doctors. |
| 16/04/2024 | Appointment | Very good | Because the doctor explained everything i needed to knownand made me a new appointment to follow on |
| 17/04/2024 | Appointment | Good | The nurse was polite but could of ran on time my appointment was 2.40 didont get seen till after 3. |
| 17/04/2024 | Appointment | Good | The nurse arrived on time and was very nice and pleasant |
| 17/04/2024 | Appointment | Very good | "'Very quick, lovely nurse" |
| 17/04/2024 | Appointment | Very good | "'Because I was not waiting long before been seen to, and nurse was lovely." |
| 17/04/2024 | Appointment | Very good | "'Only had to wait a couple of minutes after my appointment time. Very nice staff , and the sister/nurse who did my blood test made me feel very comfortable. " |
| 17/04/2024 | Appointment | Very good | Dr cooper has helped me so much over this past year and half. She really is an amazing doctor I really do feel that she has supported me through some of the hardest times in my life. |
| 17/04/2024 | Appointment | Very good | Julia / katie are the best felt so at ease very professional ðŸ¥° nothing to much trouble |
| 17/04/2024 | Appointment | Good | The Nurse . Katy. Was very professional and reassuring |
| 17/04/2024 | Appointment | Very good | Because the doctor was brilliant |
| 17/04/2024 | Appointment | Very good |  |
| 17/04/2024 | Patchs | Very good |  |
| 18/04/2024 | Appointment | Good | Appointment Ã²n time clean and warm waiting room Lovely doctor |
| 18/04/2024 | Appointment | Very good | When I made my appointment at the surgery the Receptionist was friendly and professional and went the extra mile to get me an appointment |
| 18/04/2024 | Appointment | Good | Alright |
| 18/04/2024 | Appointment | Good | The nurse I saw was really nice! Sheâ€™s always good! |
| 18/04/2024 | Appointment | Very good |  |
| 18/04/2024 | Appointment | Good | Done in a good way |
| 18/04/2024 | Appointment | Very good | Did not take long for me to be seen and the practitioner was friendly |
| 18/04/2024 | Appointment | Very good | The young nurse was friedly and answerd my questions good visit |
| 18/04/2024 | Appointment | Very good | "'Always very plesent ,and respectful. " |
| 18/04/2024 | Appointment | Very good | Appointment on time no problems everyone very polite |
| 18/04/2024 | Appointment | Very good | Get appointment really quickly to sort my health issues out as soon as possible.  Thanks for quick service today. |
| 18/04/2024 | Patchs | "'Don't know" |  |
| 18/04/2024 | Patchs | Very poor | Ringing nearly 90 times today to get an appointment to be told there is none left. |
| 18/04/2024 | Patchs | "'Don't know" |  |
| 19/04/2024 | Appointment | Very good | "'The Nurse was very good and most helpful, plus the Doctors who attended to me the best I have seen in the last year " |
| 19/04/2024 | Appointment | Good | "'I have had quite a few dealing with practice over the years some good some bad, But on the whole they have treated me very well with the resources they have to work with as being in a non affluent area there are few regular doctors to see, they come and go or work this site on a two day a week basis. But we work with what we've got. " |
| 19/04/2024 | Appointment | Very good | Dr that is dealing with me is extremely helpful and informative |
| 22/04/2024 | Appointment | Good | Nurse who i was pleasant and did the job of taking my blood well without any problems |
| 22/04/2024 | Appointment | Very poor | "'Did not need to attend, blood tests were already taken on the 28th of March . No repeat needed" |
| 22/04/2024 | Appointment | Very good | I was able to go for my check uo with the nurse but also get some advice regarding another problem and was booked to see a Dr the same day |
| 22/04/2024 | Appointment | Very good | "'TOTALLY PUT AT EASE BY THE NURSE WHEN HAVING BLOOD TEST AS I HAVE QUITE BAD NEEDLE PHOBIA! VERY GOOD EXPERIENCE, AS ALWAYS." |
| 22/04/2024 | Appointment | Very good | "'Easy to log as arrived. Wasnâ€™t waiting too long despite a busy Monday morning surgery. Doctor and nurse were both very friendly, helpful and professional." |
| 22/04/2024 | Appointment | Very good | The lady with the nice eyelashes is amazing she made me feel very at ease during my blood test despite me having a lot of tattoos and needing the blood to be drawn from my hands |
| 22/04/2024 | Appointment | Good |  |
| 22/04/2024 | Appointment | Very good | Quick and easy |
| 22/04/2024 | Appointment | Very good | Short wait seen on time very efficient and professional treatment could not have been smoother |
| 22/04/2024 | Appointment | Very good | Staff is very good |
| 22/04/2024 | Appointment | Good | Staff great but very disappointed i wont get my blood tests results back until appt 29 may. |
| 22/04/2024 | Appointment | Good |  |
| 22/04/2024 | Appointment | Very good | Appointment was on time and staff very nice |
| 22/04/2024 | Appointment | Very good | The reception staff are always really nice and approachable. I have always found the doctorâ€™s to be very supportive but as a rule I do tend to use one specific doctor as I am autistic.   My only issue I have directly is more with the parking. I am registered disabled and every disabled parking spot was taken and not one vehicle was displaying a badge. Iâ€™m not sure how this can be monitored but itâ€™s definitely not a one off occasion that this has happened. Foundary lane is by far the best doctorâ€™s surgery I have been a patient of. |
| 22/04/2024 | Appointment | Very good | "'For first time in years I was answered very quickly and got an appointment for a new prescription <a href=""http://with.ni"" rel=""nofollow"">with.ni</a> delay" |
| 23/04/2024 | Appointment | Good |  |
| 23/04/2024 | Appointment | Very good |  |
| 23/04/2024 | Appointment | Very good | Exactly on time not rushed good experience |
| 23/04/2024 | Patchs | "'Don't know" | "'I haven't received service yet." |
| 24/04/2024 | Appointment | Very good | Just very good service |
| 24/04/2024 | Appointment | Good |  |
| 24/04/2024 | Appointment | Very good | "'Dr cooper was really welcoming, calming and helpful. She explained everything i need to know and also texted me the information i needed" |
| 24/04/2024 | Appointment | Good |  |
| 24/04/2024 | Appointment | Very good | Because i was very happy with the way i was treated for my health complaint the Dr was very thorough with my examination. |
| 24/04/2024 | Appointment | Very good |  |
| 24/04/2024 | Appointment | Very good | I was seen on my appointment time and the nurse who saw me was friendly and polite |
| 24/04/2024 | Appointment | Very good | Got my bloods first go nurse very friendly |
| 24/04/2024 | Appointment | Very good | In quickly and good service |
| 24/04/2024 | Appointment | Very good | "'Wasn't waiting long, consultation was short and to the point. Easily made an agreement with ongoing treatment, no negatives, thank you." |
| 24/04/2024 | Appointment | Very good | "'Dr Simpson was very calm and attentive, didnâ€™t attend as my husband did but he gave me an update afterwards. Addressed my concerns and i was happy with the outcome." |
| 24/04/2024 | Patchs | Very poor | "'I had a message back to make a face to face appointment. Was told none available until 31/5. Told me to ring at 8am, in que that long all appointments gone by 08.20, she said they only had 26 appointments available to book on the day and told me to go to the walk in centre! The walk in wont deal with my problem as its not something that they can treat or diagnose if needed. Not really good enough with suspected cancer, especially when the NHS advertises all day long on the radio about if its not right, get checked, your NHS is here for you." |
| 25/04/2024 | Appointment | Very good | Clearly informed about rvery thing |
| 25/04/2024 | Appointment | Very good | the nurse was friendly and answered the questions i asked |
| 25/04/2024 | Appointment | Good | Doctor understood my issue and made referrals |
| 25/04/2024 | Appointment | Very good | Appointment was on time and the nurse was very helpful and polite |
| 25/04/2024 | Appointment | Very good | Was not waiting long to be seen. Nurse who did my blood tests was very professional but friendly |
| 25/04/2024 | Appointment | Very good | Was seen on time nurse who i seen was very professional and very nice to talk to thank you. |
| 25/04/2024 | Appointment | Very good | "'I waS in and out very quick because i dont like needles , so that was good" |
| 25/04/2024 | Appointment | Very good | "'Iâ€™m happy with the service, thank you " |
| 26/04/2024 | Appointment | Very good |  |
| 26/04/2024 | Appointment | Very good | The nurse was lovely and performed her duties to very professional standard. The appointment was on time also. |
| 26/04/2024 | Appointment | Very good |  |
| 26/04/2024 | Appointment | Good | I came in for my bloods doing the staff was brilliant but when I came to book an appointment to come back for my blood results is over 6 weeks away alsorts could have changed by then and I wonâ€™t get to know if there is anything wrong with me for over 6 weeks ? |
| 28/04/2024 | Appointment | Very good | "'Julia made me feel comfortable throughout the appointment, couldn't do what was needed..soon sorted another appointment, advised me what to do to help towards next appointment. " |
| 29/04/2024 | Appointment | Very good | As always excellent service from everyone. |
| 29/04/2024 | Appointment | Very good | Because I was seen at the scheduled time and the doctor was very attentive |
| 29/04/2024 | Appointment | Very good | Seen promptly at the appointed time by the practice nurse |
| 29/04/2024 | Appointment | Good | Because the doctor was very kind and sympathetic towards me and my health situations and I felt understood and really listened to by her too. |
| 29/04/2024 | Appointment | Very good | Very good staff they listen to you and make you feel at ease |
| 29/04/2024 | Appointment | Very good | Appointment on time all staff very efficient |
| 29/04/2024 | Appointment | Very good | My appointment was dealt with on time buy friendly staff in all quarters thank you all all |
| 29/04/2024 | Appointment | Very good | Reason for my experience score is because Julie is the best nurse. She knows Iâ€™m terrified of giving blood but she always manages to calm me through it all. Julie deserves 10/10 she really is the best. |
| 29/04/2024 | Appointment | Very good | Had to cancel at the very last hour due to being unwell and to rearrange. Staff were very helpful about it |
| 29/04/2024 | Appointment | Very good | Dr Cooper has been looking after and supporting me through my cancer and back tumor treatment. |
| 29/04/2024 | Appointment | Very good | Very efficient jab a jab a dooðŸ˜„ |
| 29/04/2024 | Appointment | Very good | Easy and quick |
| 29/04/2024 | Appointment | Good | I didnâ€™t wait long and the doctor was very attentive to my concerns. She gave me some medication and said I should come back if I need anything else. |
| 29/04/2024 | Appointment | Very good |  |
| 29/04/2024 | Appointment | Very good | "'The Doctor I saw was lovely, very caring and considerate. She listened to me and was very thorough. " |
| 29/04/2024 | Appointment | Very good | The Doctor was very good. |
| 29/04/2024 | Appointment | Very good | Everything w |
| 29/04/2024 | Appointment | Very good | I was anxious but she put me at ease |
| 29/04/2024 | Appointment | Very good | Seeing a very caring doctor and the best advice one could have my visit today was a pleasure |
| 29/04/2024 | Appointment | Very good |  |
| 30/04/2024 | Appointment | Very good | Prompt appointment. Thorough assessment from doctor. |
| 30/04/2024 | Appointment | Very good | Nurse and staff very good . Seen on time. Booking appointment very easy. |
| 30/04/2024 | Appointment | Very good | Seen off the senior GP Dr Rushworth was seen on time no waiting was very professional and assuring and listened to the issues I suffer with was highly satisfied with my appointment thank you. |
| 30/04/2024 | Appointment | Neither good nor poor | No particular reason just find it depressing sat in waiting room |
| 30/04/2024 | Appointment | Very good |  |